

Bill Stewart  
Stewart Heating and Air  
620 Garcia Ave, Suite E  
Pittsburg CA 94565

3/26/2013

Bill –

Thank you for the fine work by you and your crew.

You started with a very low key but very impressive presentation at the PG&E seminar. Then you and Staci provided a very detailed inquiry of our needs for our home upgrade.

As we contracted with Ken Mayers to install our new windows, you worked very well with him in the cooperative effort to get construction coordinated and our PG&E rebate report done.

Yancy, Sam, and Gus were great guys to have over our home working on the installation. They are true gentlemen as well as excellent technicians.

As we worked through the issue of the plenum, I could see Yancy very absorbed and committed to fixing the problem. He takes great pride in his work and obligation to the customer.

Bill, you were always there. I am sure this is what distinguishes you from your competitors. You were always available and on scene. I look forward to working with you in the future as we follow the routine maintenance schedules to keep these very high efficient units operating at peak performance.

Sincerely,

A handwritten signature in black ink that reads "Rex Takahashi". The signature is written in a cursive style with a large, stylized "R" and "T".

Rex Takahashi